

07 April 2020

GRATEX INDUSTRIES LTD 108 KAKAD INDUSTRIAL ESTATE L J ROAD MAHIM MUMBAI 400016

Kind Attn: COMPANY SECRETARY

Dear Sir(s),

Subject: Status of the Complaints Received & Redressed for the Quarter ended March 31, 2020

With reference to the above, we give below the details of complaints received and redressed during the period i.e. January 01, 2020 To March 31, 2020.

| SR.<br>NO | PARTICULARS   | PENDING AT THE BEGINNING OF THE QUARTER | RECEIVED<br>DURING<br>THE<br>QUARTER | DISPOSED OF DURING THE QUARTER | REMAINING<br>UNRESOLVED<br>AT THE END OF<br>THE QUARTER |
|-----------|---|---|--------------------------------------|--------------------------------|---|
| 1.        | Non-receipt of Share Certificate after Transfer                                   | 0                                       | NIL                                  | NIL                            | 0   |
| 2.        | Non-receipt of Dividend Warrant   | 0                                       | NIL                                  | NIL                            | 0   |
| 3.        | Non-receipt of Annual Report  | 0                                       | NIL                                  | NIL                            | 0   |
| 4.        | Grievance Received through SCORES   | 0                                       | NIL                                  | NIL                            | 0   |
| 5.        | Grievance Received through SCORES-Non receipt of Dividend                         | 0                                       | NIL                                  | NIL                            | 0   |
| 6.        | Grievance Received through SCORES-Non receipt of Share Certificate after Transfer | 0                                       | NIL                                  | NIL                            | 0   |

Thanking you,

Yours faithfully,

For Adroit Corporate Services Pvt. Ltd.



Authorized Signatory.